



## Welcome to EmpiRx Health!

Dear Member:

Beginning **January 1, 2018**, EmpiRx Health will be facilitating the prescription benefit for the **Public Agency Coalition Enterprise (PACE)**. This prescription benefit will replace your current prescription benefit managed by Express Scripts and Anthem. Please note that EmpiRx Health is only replacing the pharmacy component of your health care coverage.

Your prescription drug benefits provide coverage for prescription drugs at over 68,000 retail pharmacies nationwide including most chains. EmpiRx Health focuses on providing members with best in class service using evidence-based decisions to ensure you receive the right drug at the right quantity for the best price. EmpiRx Health's world class hands-on approach guarantees a personalized touch at every level, with member care advocates available around the clock, 24/7/365, to assist you with all your prescription questions.

### Things to Know

- Please check your mail carefully in the month of December to ensure you receive your EmpiRx Health enrollment packet that will contain your new I.D. card, plan brochure and mail order materials. The new I.D. card is to be presented to your participating pharmacy on or after **January 1, 2018**. Your old identification card should then be destroyed.
- *You may still use the same local retail pharmacy(ies) to fill your prescription(s).*
- Your Mail Order Pharmacy for maintenance prescription orders is changing. EmpiRx Health has selected Benecard Central Fill to dispense mail prescriptions. Valid prescriptions with remaining refills will be transferred over from the old Mail Order Pharmacy to the new Mail Order Pharmacy to allow you to acquire refills without disruption. Be sure to contact the EmpiRx Health Member Services Call Center to order medications without delay.



In the event you have any questions or require additional information, you may contact your benefits office or the EmpiRx Health Member Services Call Center toll-free at 1-877-262-7435/TDD 1-888-907-0020.

***We look forward to taking care of all your prescription benefit needs!***

Proud to serve the members of

**PACE**  
A Keenan Solution